

Privacy Policy

Why a Privacy Policy?

The iHASCO privacy policy (the “Privacy Policy”) is all about letting you know as an iHASCO customer that we take the protection and management of your personal information very seriously. As a UK based business our handling of your information is controlled by the UK Data Protection Act 2018). We therefore take great care to protect your personal information or anything which might identify you personally such as:

- Name
- Email address
- Organisation information (e.g. Name, Address, Telephone number)

How do we collect information about you?

iHASCO offers services which can be purchased via the website and application and can be paid for online or offline. During the purchase process we will require personal and organisation information. iHASCO also offers a free trial via the website which require the same personal and organisation information. 3. How do we use your information?

Information we obtain from you is used to:

- Improve and extend our services
- Respond to your requests for specific services
- Analyse user/purchaser/visitor interactions
- Market additional iHASCO services

Legal requests for information

iHASCO may be required under court order to provide personally identifiable information to government authorities. Providing such government departments/agencies have legal right



to access our records and such enquiries are correctly made, we will supply such authorities with the information they require.

With whom do we share your information?

We would only share personally identifiable information with third parties if:

- you agree to us sharing this information.
- we are forced to bring legal actions against a subscriber who has breached our user agreement.
- we sell, assign or transfer all or part of iHASCO and the services it provides, providing your personal information is sold, assigned or transferred only to the acquirer as part of such a transaction.
- they are providing services to iHASCO. Such third parties are limited in their rights to use such information only for the provision of these services to iHASCO.
- they are affiliates subject to privacy policies that protect your personally identifiable information from disclosure are comparable to this privacy policy.

How long do we retain your information?

We retain your information so long as you remain a subscriber and by default for 12 months prior to termination of your subscription. You can request earlier permanent deletion of your data if you wish but your data will reside in backups for a period of 3 months thereafter.

Information Security

The iHASCO website and application have various security measures in place to protect the loss, misuse and alteration of the information under our control. Although no security measure is fool proof, we believe that these measures are consistent with good practice as modern technology permits. For more information on information security please see our Information Security Statement.



Email Privacy

iHASCO follows email marketing best practices at all time. A key aspect of these best practices is the operation of permission based emailing. If you receive emails from iHASCO or a partner it will be because you have elected to receive such emails or they are communications related specifically to services requested.

Outbound links

The iHASCO website and application contain links to other websites. While links are reviewed at the time of publishing we are not responsible for the content of external links as they can be changed without our knowledge.

Your rights

You have various rights in respect of the personal information iHASCO holds about you – these are set out in more detail below. If you wish to exercise any of these rights, you can do so by contacting iHASCO at www.ihasco.co.uk/contact-us. Please note that you will need to provide iHASCO with evidence of your identity.

Request access to your personal information: You can ask iHASCO to give you a copy of the personal information that iHASCO holds about you.

Request correction: You can ask iHASCO to change or complete any inaccurate or incomplete personal information held about you.

Request erasure: You can ask iHASCO to delete your personal information where it is no longer necessary for iHASCO to use it, you have withdrawn consent, or where iHASCO has no lawful basis for keeping it.

Right to object: You can object to iHASCO processing of your personal information where iHASCO is relying on a legitimate interest (or those of a third party) and there is something about your particular situation which makes you want to object to processing on this ground. You also have the right to object where iHASCO is processing your personal information for direct marketing purposes.

Request restriction: You can ask iHASCO to restrict our use of your personal information in the following circumstances: a) if you want us to establish the data's accuracy; (b) where iHASCO's use of the data is unlawful but you do not want iHASCO to erase it; (c) where you



need iHASCO to hold the data even if iHASCO no longer require it as you need it to establish, exercise or defend legal claims; or (d) if you have objected to our use of your data but iHASCO needs to verify whether iHASCO has overriding legitimate grounds to use it.

Request transfer: You can ask us to provide you or a third party with some of the personal information that iHASCO holds about you in a structured, commonly used, electronic form, so it can be easily transferred.

Withdraw consent: If you have given iHASCO your consent to use personal information (for example, for marketing), you can withdraw your consent at any time.

You will not have to pay a fee to access your personal data (or to exercise any of the other rights). However, iHASCO may charge a reasonable fee if your request is clearly unfounded, repetitive or excessive.

iHASCO tries to respond to all legitimate requests within one month. Occasionally it may take iHASCO longer than a month if your request is particularly complex or you have made a number of requests. In this case, iHASCO will notify you and keep you updated.

Contact information

If you have any issues with correcting this information in our database or queries concerning this policy please email support@ihasco.co.uk or call us on +44 (0) 1344 867088.

We endeavour to respond to all support requests within 24 hrs.

Policy changes

iHASCO reserves the right to change its privacy policies at any time. Up to date policies are always available on our website.

Legal Agreement

This Privacy Policy forms part of a legal agreement between you and iHASCO.