

Staff Harassment Policy

Our staff are here to make training simple for you and your business. When you or your employees interact with our staff we expect them to be treated with the same courtesy and respect that we show to you.

We have a zero tolerance policy towards harassment of our staff. This includes aggressive, threatening or inappropriate language or behaviour, and this covers face to face meetings, phone calls, emails and live support chat sessions.

If our staff are subjected to harassment we will notify you as the account owner. If this behaviour continues or we receive such behaviour directly from the account owner, we reserve the right to withdraw or limit the support we offer you and may ultimately choose to terminate iHasco's contract with you.

If harassment continues despite our attempts to reasonably manage it we will work with our employee(s) and the police to ensure that the necessary steps are taken.

We are confident that you understand our responsibility to protect our staff from harassment and that proper behaviour is necessary for our staff to be able to provide you with the best service possible.

Please Note:

This policy does not form part of employees' terms and conditions of employment and may be varied from time to time in accordance with business and legislative requirements.